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ITCS Hawaii

Press Release

ITCS Hawaii announces the release of Directory Update v1.2 ***New version reflects input from users of the web-based Active Directory tool***

Honolulu, Hawaii, October 20, 2006: ITCS Hawaii announces the availability of Directory Update v1.2. This is the newest version of their easy to use, self-service, web-based directory management tool. Directory Update allows users to keep their own information updated in a Microsoft Active Directory and Exchange Server global address list, without assistance from information technology staff while still maintaining information integrity that IT management requires.

“Our users told us how much they depend on the ability to look up address, title, department, and telephone number information from the Exchange global address list, but they also complained about the information being out-of-date,” says Paul Agamata, Manager of Global Network Operations for Spirent Communications. “In fast-moving, dynamic organizations keeping this information updated is time consuming and places a significant burden on our help desks. Directory Update assists our information technology department in ensuring that they are providing correct information to their users. Providing up-to-date information in our address lists and directory services is critical to ensuring that employees can function efficiently.”

Based on Customer Feedback and Requests

Customers of ITCS Hawaii have provided input into the new features of Directory Update, such as the ability to hide fields from the user interface or to hide an entire category of information. Ensuring the validity of data entered into the directory was also a prime concern of customers, therefore all fields can now be configured as drop-down lists, thus reducing the possibility of incorrect data being provided by a user.

“The initial release of Directory Update has proven popular with our customers. We have listened carefully to the features they wanted to see in the future and we have talked with many potential

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customers about their needs,” said Jim McBee, spokesman for ITCS Hawaii. “Every new feature and function in Directory Update v1.2 was specifically requested by our customers.”

Directory Update Availability and Upgrades

Directory Update runs as a web application on Microsoft Windows 2003. . No client software is required, as user access to the directory is via web browser, which substantially reduces deployment and administrative overhead. Directory Update is available for download from the Internet at <http://www.directory-update.com>. A trial version is also available for evaluation and testing on their web site at <http://www.directory-update.com>. The version 1.2 update is free for registered customers.

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